

## **City of Gulf Shores Online Registration Information**

### **Security Policy**

Your payment and personal information is always safe. Our Secure Socket Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that is cannot be read over the Internet. At this time, when you request to purchase items in your shopping cart, we will forward your request and basic account information to the retailer or e-commerce service provider. When you provide personal financial and other personally identifiable information to the retailers or service providers featured through our site, the sales transaction will occur on the retailer's or service provider's site and not on The City of Gulf Shores' website. As such, the financial and personally identifiable information you provide in placing your order is controlled by that retailer or service provider.

### **Privacy Policy**

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information, and the page(s) you visited. We do not sell your personal information to third parties for any reason. We do not disclose your personal information to unaffiliated third parties who may want to offer you their own products and services unless you have requested or authorized us to do so.

We maintain physical, electronic, and procedural safeguards that are designed to guard our customers' personal information.

### **Payment Methods & Refund Policy**

We accept cash, personal checks, VISA and MasterCard. Full payment is required at the time of registration. No program openings will be held or saved for persons without payment. By registering for any available event or activity, you agree not to sell, trade, or give your reserved place on the roster to anyone else without written permission from The City of Gulf Shores Parks & Recreation Department; and further you agree that if you do so, The City of Gulf Shores Parks & Recreation Department has the right to cancel your reservation and keep any money you may have paid. After the regular registration deadline, no refunds or credits will be given for any youth or adult team sports, excluding cases involving extenuating circumstance, and then only at the discretion of the Director of Recreation and Cultural Arts.

### **Closing & Cancellation Procedures**

The City of Gulf Shores Parks & Recreation Department reserves the right to cancel any or all activities, events, games, and/or classes due to insufficient registrations, closings due to inclement weather, Holidays and vacations or conditions beyond our control. Every attempt will be made to arrange make-up dates.

### **Notice / Disclaimer**

Links on the following pages are provided for your convenience; they do not necessarily constitute an endorsement of any linked pages, or any commercial or private issues or products therein. The City of Gulf Shores makes no warrantee or representation concerning the content of those sites or secondary sites to which they are linked.

### **City of Gulf Shores Privacy Statement**

Email links are provided as a means to contact employees of the City of Gulf Shores in order to obtain additional information or to make comments. The sender's return email address will be used to respond to comments and questions and may be made available to others for the same purpose. This web site contains links to other external web sites. If you decide to utilize any of the external links, you will be directed to a site which is not covered by our privacy policy. We recommend that you to read the privacy statements of these sites, as their policies may differ from ours.