



SMALL TOWN, BIG BEACH™

December 30, 2020

Dear Gulf Shores Residents,

The City of Gulf Shores recognizes that access to quality wellness services and emergency care is critical to you and your family. Great News! In addition to the exceptional care provided to you by the Gulf Shores Fire Rescue Department, the City has partnered with MedStar Air, Med Star Medical Emergency Services and AirMedCare Network to provide an emergency transport service membership for you. As a resident living within the City of Gulf Shores Corporate Limits, you are currently covered under a limited AirMedCare Network membership when transported by any AirMedCare Network Provider from a pick-up location anywhere within Baldwin County, Alabama.

What does this mean? If you or anyone permanently residing in your home experience a medical emergency requiring transportation to a medical facility from anywhere within Baldwin County, and the transportation is provided by MedStar Air or Med Star Medical Emergency Services, you will receive the following benefits:

- No out-of-pocket expense for City of Gulf Shores Corporate Limit residents that have medical insurance at the time of flight or ground transport.
- Discounted flight or ground transportation for City of Gulf Shores Corporate Limit residents who do not have medical insurance at the time of transport. The bill will be reduced to the Medicare Allowable Rate. Uninsured residents may purchase a discounted Full Membership.

City of Gulf Shores Corporate Limits residents are eligible to upgrade their air and ground membership at a discounted rate.

- Full Membership Benefits
 - A reduced lower upgrade rate provides full coverage for flights provided by Air Evac Lifeteam, Guardian Flight, Med-Trans Corporation, and REACH Air Medical Services.
 - Full coverage in over 320 locations across 38 states. Full memberships will ensure no out-of-pocket expenses for life or limb-threatening emergency transports from any network provider.
 - AirMedCare Network currently has the support of over 3 million members, allowing peace of mind financial in the communities served.
 - Upgraded air memberships are \$45 per year (\$35 per year for seniors age 60+), providing a \$40 per year discount (\$30 for seniors), while a ground membership upgrade is an additional \$35 per year.

We are pleased to be able to offer this piece of mind benefit to our residents. If you would like more information about your current membership, have questions concerning an ambulance bill you have received or would like to speak with someone about upgrading to a Full AMCN membership, please contact Dianne Rambo at (251) 504-4179 or by email at rambo@gmr.net.

Sincerely,

A handwritten signature in blue ink that reads "Robert Craft".

Robert Craft, Mayor